

Complaints and Enquiries Received (by Category) 2021-22

No Personal Control											
Anther Principle Stand Stand	Authority Name		Benefits and Tax	Corporate and Other Services	Education and Children's Services	Services, Public	Highways and Transport	Housing	Planning and Development	Other	Total
Anther Principle Stand Stand	Adur District Council	0	1	1	0	3	1	4	1	1	12
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Security											
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Second process											
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Season and County 7 7 9 9 9 9 1 3 4 9 9 9 9 9 9 9 9 9											
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Seeth Design Sprong 0 2 2 0 4 1 1 2 0 1 1 2 0 1 1 1 2 1 1 1 1 1 1											
Second Company 1	Bolton Metropolitan Borough Council										
Minimary Internal Country	Boston Borough Council										
Internate Processor	Bournemouth, Christchurch and Poole Council										
Members Descript Control	Bracknell Forest Council										
Talmanus Danaga Canada	Braintree District Council										
Tallegans A New Coly Counted 19 9 7 14 10 10 14 14 14 15 10 10 10 10 10 10 10 10 10 10 10 10 10	Breckland District Council										
Brooks 1	Brentwood Borough Council										
Internate Direct Coursel	Brighton & Hove City Council										
Brown Authors 0 0 0 0 0 0 0 0 0	Bristol City Council										
Secrepton Personal Coursel	Broadland District Council	0	0	1	0	1	0	4			11
Sections Debroy Council 0	Broads Authority	0	0	0	0			0	0	0	2
Broken Memory Council 0 2 3 0 2 0 3 3 0 0 1 1 1 1 2 1 1 1 1 1	Bromsgrove District Council	0	4	1	0	2	0	1	10	0	18
Busing-parenter Council 1	Broxbourne Borough Council	0	4	1	0	3	0	3	3	0	14
Biologia ministra County Countal 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Broxtowe Borough Council	0	2	3	0	2	0	3	3	0	13
Burley Proxipa Council 9	Buckinghamshire Council	13	6	9	37	14	11	11	30	1	132
Membrander Browger Caunal 4 0 2 24 11 10 2 4 2 6 6 2 2 3 3 1 1 10 2 4 0 0 2 2 3 3 1 1 10 2 4 0 0 2 2 3 3 3 3 3 3 3 3	Buckinghamshire County Council	0	0	0	0	0	0	0	0	0	0
Calebraic Microsoffer Description 13 7 2 13 11 10 2 14 0 7 2 13 14 10 2 14 0 7 2 14 0 14 14 0 0 0 0 1 16 0 0 0 1 16 0 0 0 0 0 0 0 0 0	Burnley Borough Council	0	3	0	0	2	1	0	0	0	6
Cambridge Spic Council 1	Bury Metropolitan Borough Council	4	9	2	24	11	10	2	4	2	68
Cambring Secure Councy Caurel Cambring Secure Councy Cambring Cambring Secure Councy Caurel Cambring C	Calderdale Metropolitan Borough Council	13	7	2	13	11	10	2	14	0	72
Cambring Secure Councy Caurel Cambring Secure Councy Cambring Cambring Secure Councy Caurel Cambring C	Cambridge City Council	0	1	2	0	7	0	5	3	1	19
Generod Councel 0 2 1 1 0 2 0 1 1 3 0 0 0 0 1 1 3 3 0 0 0 0 0 1 1 3 3 0 0 0 0	Cambridgeshire County Council	22	0	2			14	0	0	1	60
Carbon Direct Post Direct Coursel Direct Post Direct Post Direct Coursel Direct Post Direct	Cannock Chase District Council	0	2	1	0	2	0	1	3	0	9
Garlele Dig Opcount 0 0 1 0 5 1 0 4 2 1 8 8 1 0 4 2 1 8 8 8 9 1 9 9 1 9 9 1 9 9	Canterbury City Council	0	4	0	0	9	4	10	11	1	39
Californian Brownian Council Committee Defendent Memory Council Committee Defendent Memory Council Committee Defendent Memory Council Committee Council Co		0	0	1	0	5	1	0	4	0	
Commission Com		0	0	1	0	0	0	4	2	1	8
Chambers Description										2	62
Chemerker Guy Council Chieffertham Exposure Chieff			7			0					
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Chewell Debate Council 0 2 1 0 2 0 3 8 0 16											
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Coventry City Council 11 5 5 5 22 22 8 9 7 4 93 Craven District Council 0 1 1 2 0 1 1 0 0 0 12 0 16 Crawel Borough Council 0 1 1 1 1 1 2 0 0 1 1 2 1 1 9 Crawley Borough Council 0 1 1 1 1 1 2 0 0 1 1 2 1 1 9 Crawley Borough Council 0 1 1 1 1 0 0 3 15 0 2 0 0 5 4 Dacrourn Borough Council 0 1 1 1 1 0 0 3 1 0 4 7 1 1 17 Darlington Borough Council 0 0 1 1 1 1 0 0 3 1 0 4 7 1 1 17 Darlington Borough Council 0 0 0 0 0 0 0 6 1 1 3 3 1 3 1 3 1 3 1 3 1 26 Dartford Borough Council 0 0 0 0 0 0 0 6 1 1 3 3 4 0 1 2 2 1 3 1 3 1 3 1 1 2 6 1 3 1 3 1 1 2 6 1 3 1 3 1 1 1 2 6 1 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1											
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	Durham County Council										
East Devon District Council 0 5 3 0 3 1 6 5 0 23	East Cambridgeshire District Council										
	East Devon District Council	0	5	3	0	3	1	6	5	0	23

East Hampshire District Council	0	0	1	0	4	0	3	6	0	14
East Hertfordshire District Council	0	3	2	0	2	1	0	12	0	20
East Lindsey District Council	0	5	1	0	4	0	2	5	0	17
East Riding of Yorkshire Council	11	6	7	19	12	9	5	20	1	90
East Staffordshire Borough Council	0	2	0	0	3	0	0	1	0	6
East Suffolk Council	0	5	2	0	6	0	5	13	0	31
East Sussex County Council	32	0	4	38	3	6	0	1	0	84
Eastbourne Borough Council	1	8	2	0	6	0	6	2	0	25
Eastleigh Borough Council	0	4	5	0	5	0	3	5	0	22
Eden District Council	0	0	1	0	0	1	0	2	0	4
Elmbridge Borough Council	0	2	1	0	1	1	2	6	0	13
Environment Agency	0	0	0	0	9	0	0	0	0	9
Epping Forest District Council	1	6	1	0	6	2	4	8	1	29
Epsom & Ewell Borough Council	0	2	0	0	6	2	2	13	0	25
Erewash Borough Council	0	1	0	0	1	0	1	4	0	7
Essex County Council	45	0	7	73	5	46	0	2	1	179
Exeter City Council	0	0	2	0	4	0	3	4	0	13
Exmoor National Park Authority	0	0	1	0	0	0	0	0	0	1
Fareham Borough Council	0	1	2	0	2	1	1	3	0	10
Fenland District Council	0	1	0	0	2	0	0	1	1	5
Folkestone & Hythe District Council	0	1	2	0	4	1	4	6	0	18
Forest of Dean District Council	0	2	2	0	0	0	0	2	0	6
Fylde Borough Council	0	0	0	0	2	0	1	6	0	9
Gateshead Metropolitan Borough Council	8	0	2	10	2	8	11	9	4	54
Gedling Borough Council	0	5	2	0	8	0	0	5	0	20
Gloucester City Council	0	0	1	0	5	0	2	4	0	12
Gloucestershire County Council	16	0	1	41	1	8	0	1	1	69
Gosport Borough Council	0	0	2	0	2	0	1	1	0	6
Gravesham Borough Council	0	2	1	0	0	1	12	3	1	20
Great Yarmouth Borough Council	0	4	1	0	1	0	5	4	0	15
Greater London Authority	0	0	2	0	0	0	2	1	0	5
Guildford Borough Council	0	1	2	0	5	0	5	7	0	20
Halton Borough Council	1	5	1	6	3	3	1	1	2	23
Hambleton District Council	0	1	0	0	0	0	0	9	0	10
Hampshire County Council	32	0	2	81	6	20	1	2	0	144
Harborough District Council	0	0	1	0	3	0	0	2	0	6
Harlow District Council	0	4	2	0	3	0	11	1	1	22
Harrogate Borough Council	0	3	1	0	1	1	3	12	1	22
Hart District Council	0	3	0	0	0	0	0	7	0	10
Hartlepool Borough Council	5	1	3	6	1	1	1	2	0	20
Hastings Borough Council	0	1	0	0	2	1	5	3	1	13
Havant Borough Council	0	4	1	0	7	0	2	5	0	19
Herefordshire Council	4	6	3	18	7	8	3	16	0	65
Hertfordshire County Council	30	0	4	51	3	19	0	0	3	110
Hertsmere Borough Council	0	1	0	0	3	2	4	3	1	14
High Peak Borough Council	0	1	0	0	3	1	5	6	0	16
Hinckley & Bosworth Borough Council	0	1	3	0	3	0	3	1	0	11
Horsham District Council	0	2	2	0	2	1	2	7	0	16
Huntingdonshire District Council	0	3	4	0	3	0	0	5	0	15
Hyndburn Borough Council	0	2	0	0	5	0	0	2	0	9
Ipswich Borough Council	0	4	0	0	2	0	7	0	0	13
Isle of Wight Council	7	4	3	11	4	6	4	6	0	45
Kent County Council	56	0	6	125	8	23	0	2	1	221
Kettering Borough Council	0	0	0	0	0	0	0	0	0	0
King's Lynn & West Norfolk Council	0	3	1	0	1	1	1	9	1	17
Kingston Upon Hull City Council	11	3	3	28	5	3	10	1	3	67
Kirklees Metropolitan Borough Council	20	30	10	14	12	6	7	21	3	123
Knowsley Metropolitan Borough Council	5	2	0	6	4	1	2	3	1	24
Lake District National Park Authority	0	0	0	0	0	0	0	9	0	9
Lancashire County Council	43	0	7	46	6	29	0	3	1	135
Lancaster City Council	0	4	3	0	2	0	3	2	0	14
Leeds City Council	33	7	11	35	37	10	28	28	1	190
Leicester City Council	18	9	3	13	1	7	14	5	3	73
Leicestershire County Council	21	0	2	44	3	18	0	1	0	89
Lewes District Council	0	1	2	0	2	0	5	9	0	19
Lichfield District Council	0	1	1	0	1	1	0	4	1	9
Lincoln City Council	0	6	0	0	1	0	3	0	1	11
Lincolnshire County Council	29	0	3	35	5	21	0	0	0	93
Liverpool City Council	13	8	11	39	12	9	10	11	1	114
London Borough of Barking & Dagenham	7	8	6	19	18	51	20	3	3	135
London Borough of Barnet	19	36	4	25	16	13	28	21	5	167
London Borough of Bexley	6	12	1	18	14	1 7	13	7	0	72
London Borough of Brent	11	12	5	14	12	7	23	9	2	95
London Borough of Bromley	10	13	3	22	13	19	22	21	1	124
London Borough of Camden	8	7	3	11	11	9	35	5	6	95
London Borough of Croydon	43	39	5	27	33	25	38	11	6	227
London Borough of Enfield	19	18	5	15	18	19	33	14	9	150 137
London Borough of Enfield			7	14		19	29		0	
London Borough of Hackney London Borough of Hammersmith & Fulham	10	13	4	7	10	13	42 28	6	8	121 80
	13	20	10	17	11	16	40	6	6	
London Borough of Harrow	13	4	10	10	15	16 9	16	12	1	139
London Borough of Harrow										86
London Borough of Hallingdon	5 19	5 10	5	9	13	9	17 33	5 22	0	72
London Borough of Hounglow				13	16	24	21		1	131
London Borough of Hounslow	13	15	6	10	5	12	21	7	4	105
London Borough of Jelington	14	12	8	20	20	31	72	6	11	89 197
London Borough of Islington		12	5	20	11	8	32	9	4	116
London Borough of Lambeth	17	10		44						
London Borough of Lambeth London Borough of Lewisham	15	10								
London Borough of Lambeth London Borough of Lewisham London Borough of Merton	15	10	5	10	11	9	7	16	0	71
London Borough of Lambeth London Borough of Lewisham London Borough of Merton London Borough of Newham	15 3 20	10 20	5 7	10 27	11 24	9 47	7 52	16 5	0 5	71 207
London Borough of Lambeth London Borough of Lewisham London Borough of Merton London Borough of Newham London Borough of Redbridge	15 3 20 11	10 20 5	5 7 0	10 27 13	11 24 13	9 47 28	7 52 33	16 5 21	0 5 3	71 207 127
London Borough of Lambeth London Borough of Lewisham London Borough of Merton London Borough of Newham London Borough of Redbridge London Borough of Richmond upon Thames	15 3 20 11 8	10 20 5 5	5 7 0 2	10 27 13 13	11 24 13 7	9 47 28 5	7 52 33 1	16 5 21 6	0 5 3 1	71 207 127 48
London Borough of Lembeth London Borough of Lewisham London Borough of Merton London Borough of Newham London Borough of Redbridge London Borough of Richmond upon Thames London Borough of Southwark	15 3 20 11 8	10 20 5 5	5 7 0 2 6	10 27 13 13	11 24 13 7	9 47 28 5	7 52 33 1 58	16 5 21 6	0 5 3 1	71 207 127 48 152
London Borough of Lambeth London Borough of Lewisham London Borough of Merton London Borough of Newham London Borough of Redbridge London Borough of Richmond upon Thames	15 3 20 11 8	10 20 5 5	5 7 0 2	10 27 13 13	11 24 13 7	9 47 28 5	7 52 33 1	16 5 21 6	0 5 3 1	71 207 127 48

London Borough of Waltham Forest	21	14	13	13	18	12	39	5	3	138
London Borough of Wandsworth	13	9	5	23	7	10	31	8	4	110
Luton Borough Council	13	9	5	7	10	5	9	8	3	69
Maidstone Borough Council	0	2	1	0	11	1	0	12	0	27
Maldon District Council	0	1	0	0	4	0	0	8	0	13
Malvern Hills District Council	0	1	1	0	1	0	2	3	0	8
Manchester City Council	15	19	12	31 0	23	15	10	5	4	134
Mansfield District Council	17	9	5	18	6	10	3	12	0	12
Medway Council Melton Borough Council	0	0	1	0	0	1	1	3	0	80
Mendip District Council	0	1	2	0	2	0	1	16	0	22
Mid Devon District Council	0	1	2	0	1	0	1	4	0	9
Mid Suffolk District Council	0	0	1	0	3	0	0	3	0	7
Mid Sussex District Council	0	1	0	0	5	0	1	7	0	14
Middlesbrough Borough Council	5	4	4	14	8	4	1	1	0	41
Milton Keynes Council	6	4	9	16	7	5	12	17	0	76
Mole Valley District Council	0	0	0	0	2	1	1	9	0	13
New Forest District Council	0	1	1	0	1	0	1	9	0	13
New Forest National Park Authority	0	0	0	0	0	0	0	0	0	0
Newark & Sherwood District Council	0	2	0	0	0	1	1	5	1	10
Newcastle upon Tyne City Council	15	3	5	15	8	6	3	8	2	65
Newcastle-under-Lyme Borough Council	1	4	0	0	4	0	0	3	0	12
Norfolk County Council	33	0	6	46	6	15	0	2	2	110
North Devon District Council	0	1	0	0	2	0	0	5	1	9
North East Derbyshire District Council	0	2	1	0	2	0	1	4	0	10
North East Lincolnshire Council	9	1	0	8	4	1	0	1	0	24
North Hertfordshire District Council	0	0	0	0	4	0	0	6	0	10
North Kesteven District Council	0	0	1	0	2	0	0	3	0	6
North Lincolnshire Council North Norfolk District Council	6	4	2	0	1	0	1 2	2	0	25 15
North Northamptonshire Council	6	8	0	16	5	3	8	9	0	15 55
North Northamptonsnire Council North Somerset Council	6	7	1	7	13	6	1	11	1	55
North Tyneside Metropolitan Borough Council	9	5	2	7	5	4	10	4	2	48
North Warwickshire Borough Council	0	1	0	0	1	1	1	2	0	6
North West Leicestershire District Council	0	1	0	0	4	1	2	4	0	12
North York Moors National Park Authority	0	0	0	0	0	0	0	1	0	1
North Yorkshire County Council	38	0	0	20	4	10	0	2	0	74
Northampton Borough Council	0	0	0	0	1	0	0	0	0	1
Northamptonshire County Council	2	0	0	2	0	0	0	0	0	4
Northumberland County Council	11	8	7	23	14	6	6	27	1	103
Northumberland National Park Authority	0	0	0	0	0	0	0	0	0	0
Norwich City Council	0	1	1	0	5	1	13	3	0	24
Nottingham City Council	7	6	6	13	3	7	26	2	3	73
Nottinghamshire County Council	30	0	3	33	3	12	0	0	1	82
Nuneaton & Bedworth Borough Council	0	1	5	1	12	0	3	5	0	27
Oadby & Wigston Borough Council	0	2	0	0	7	0	0	1	0	3
Oldham Metropolitan Borough Council	8	10	3 2	7	5	6	5	11	1 2	55
Oxford City Council	14	0	2	37	1	8	0	1	1	20 64
Oxfordshire County Council Peak District National Park Authority	0	0	0	0	1	0	0	3	0	4
Pendle Borough Council	0	4	2	0	4	1	0	3	0	14
Peterborough City Council	4	0	4	9	4	1	7	7	0	36
Plymouth City Council	15	3	5	19	21	15	1	7	1	87
Portsmouth City Council	5	2	2	12	5	1	4	5	2	38
Preston City Council	0	3	1	0	2	0	0	3	0	9
Reading Borough Council	11	2	5	22	6	5	4	1	1	57
Redcar & Cleveland Council	4	3	2	10	3	1	0	6	1	30
Redditch Borough Council	0	1	0	0	1	0	10	0	0	12
Reigate & Banstead Borough Council	1	1	2	0	2	2	2	3	0	13
Ribble Valley Borough Council	0	2	0	0	0	0	0	5	0	7
Richmondshire District Council	0	3	1	0	1	1	0	2	0	8
Rochdale Metropolitan Borough Council	8	3	2	6	4	0	2	5	0	30
Rochford District Council	0	1	0	0	1	0	0	3	0	5
Rossendale Borough Council Rother District Council	0	5	0	0	1	0	0	2	0	13 17
	7	0	6	16	2	2	6	14	1	45
Rotherham Metropolitan Borough Council Royal Borough of Greenwich	6	5	8	32	11	12	30	9	1	114
Royal Borough of Kensington & Chelsea	3	6	2	5	12	4	30	4	1	67
Royal Borough of Kingston upon Thames	3	3	4	1	6	6	9	6	2	40
Royal Borough of Windsor and Maidenhead Council	5	5	5	13	6	3	5	9	1	52
Rugby Borough Council	0	4	1	0	3	0	5	1	1	15
Runnymede Borough Council	0	1	0	0	1	0	6	0	0	8
Rushcliffe Borough Council	0	2	0	0	1	0	0	7	0	10
la cara	0		0	0	0	0	1	2	0	4
Rushmoor Borough Council		1						2	0	8
Rutland County Council	1	0	1	1	1	2	0	2		
Rutland County Council Ryedale District Council	1 0	0	3	0	3	0	0	1	0	7
Rutland County Council Ryedale District Council Salford City Council	0 7	0 0 15	1 3 2	0 15	3	0 4	0 5	1 7	0	63
Rutland County Council Ryedale District Council Salford City Council Sandwell Metropolitan Borough Council	1 0 7 14	0 0 15 16	1 3 2 6	0 15 17	3 8 9	0 4 4	0 5 16	1 7 7	0	92
Rutland County Council Ryedale District Council Safford City Council Sandwell Metropolitan Borough Council Scarborough Borough Council	1 0 7 14 0	0 0 15 16	1 3 2 6 4	0 15 17 0	3 8 9 7	0 4 4 0	0 5 16 0	1 7 7	0 3 0	
Rutland County Council Ryedale District Council Salford City Council Sandwell Metropolitan Borough Council Scarborough Borough Council Sedgemoor District Council	1 0 7 14 0	0 0 15 16 1	1 3 2 6 4	0 15 17 0	3 8 9 7	0 4 4 0	0 5 16 0	1 7 7 7 5	0 3 0	92 19 9
Rutland County Council Ryedale District Council Salford City Council Sandwell Metropolitan Borough Council Scarborough Borough Council Sedgemoor District Council Sefton Metropolitan Borough Council	1 0 7 14 0 0	0 0 15 16	1 3 2 6 4 1 3	0 15 17 0 0	3 8 9 7 0	0 4 4 0 0 3	0 5 16 0	1 7 7 7 5 10	0 3 0	92 19 9 55
Rutland County Council Ryedale District Council Salford City Council Sandwell Metropolitan Borough Council Searborough Borough Council Sedgemoor District Council Sefton Metropolitan Borough Council Selby District Council	1 0 7 14 0 0 0 13	0 0 15 16 1 0 3	1 3 2 6 4 1 3 3	0 15 17 0 0 15	3 8 9 7 0 4	0 4 4 0 0 3	0 5 16 0 3 4	1 7 7 7 5 10	0 3 0 0	92 19 9 55 17
Rutland County Council Ryedale District Council Safford City Council Sandwell Metropolitan Borough Council Scarborough Borough Council Sedgemoor District Council Setton Metropolitan Borough Council Setton Metropolitan Borough Council Setton Metropolitan Borough Council Sevenoaks District Council	1 0 7 14 0 0	0 0 15 16 1 0 3	1 3 2 6 4 1 3	0 15 17 0 0	3 8 9 7 0	0 4 4 0 0 3	0 5 16 0 3 4	1 7 7 7 5 10	0 3 0 0	92 19 9 55 17 24
Rutland County Council Ryedale District Council Safford City Council Sandwell Metropolitan Borough Council Scarborough Borough Council Sedgemoor District Council Sefton Metropolitan Borough Council Setton Metropolitan Borough Council Setto District Council Sevenoaks District Council	1 0 7 14 0 0 0 13	0 0 15 16 1 0 3 1	1 3 2 6 4 1 1 3 3 3	0 15 17 0 0 15	3 8 9 7 0 4 1	0 4 4 0 0 3 0	0 5 16 0 3 4 1	1 7 7 7 7 5 10 10	0 3 0 0 0	92 19 9 55 17 24 114
Rutland County Council Ryedale District Council Safford City Council Sandwell Metropolitan Borough Council Scarborough Borough Council Sedgemoor District Council Setton Metropolitan Borough Council Setton Metropolitan Borough Council Setton Metropolitan Borough Council Sevenoaks District Council	1 0 7 14 0 0 0 13 0 0	0 0 15 16 1 0 3 1 3	1 3 2 6 4 1 3 3	0 15 17 0 0 15 0	3 8 9 7 0 4 1 1 3	0 4 4 0 0 3 0 1 1 8	0 5 16 0 3 4 1 3 27	1 7 7 7 7 5 10 10 13	0 3 0 0 0 1 1 1,2	92 19 9 55 17 24
Rutland County Council Ryedale District Council Safford City Council Sandwell Metropolitan Borough Council Scarborough Borough Council Sedgemoor District Council Sefton Metropolitan Borough Council Setty District Council Sevenoaks District Council Sherfield City Council Shreffield City Council	1 0 7 14 0 0 13 0 0 20	0 0 15 16 1 0 3 1 1 3 15	1 3 2 6 4 1 3 3 0 0 3	0 15 17 0 0 15 0 0	3 8 9 7 0 4 1 1 3	0 4 4 0 0 3 0 1 1 8	0 5 16 0 3 4 1 3 27	1 7 7 7 7 5 10 0 10 13 10 20	0 3 0 0 0 1 1 1 2	92 19 9 55 17 24 114
Rutland County Council Ryedale District Council Sanford City Council Sandwell Metropolitan Borough Council Scarborough Borough Council Sedgemoor District Council Setton Metropolitan Borough Council Setton Metropolitan Borough Council Setton District Council Setton District Council Sevenoaks District Council Sheffield City Council Shropshire Council Slough Borough Council	1 0 7 14 0 0 13 0 0 20 20	0 0 15 16 1 0 3 1 3 15 6	1 3 2 6 4 1 1 3 3 3 0 0 3	0 15 17 0 0 0 15 0 0	3 8 9 7 0 4 1 1 3 3 111 3	0 4 4 0 0 3 0 1 1 8	0 5 16 0 3 4 1 3 27 1 15	1 7 7 7 7 7 7 5 10 10 10 10 13 10 20 5	0 3 0 0 0 1 1 2 0	92 19 9 55 17 24 114 77
Rutland County Council Ryedale District Council Saflord City Council Sandwell Metropolitan Borough Council Scarborough Borough Council Sedgemoor District Council Setton Metropolitan Borough Council Setton Metropolitan Borough Council Setton Metropolitan Borough Council Sevenoaks District Council Shotffield City Council Shotghar Council Slough Borough Council	1 0 7 14 0 0 0 13 0 0 20 14 4	0 0 15 16 1 0 3 1 1 3 15 6	1 3 2 2 6 6 4 1 1 3 3 3 0 0 3 3 1 1 1 1 1 1 1 1 1 1 1	0 15 17 0 0 0 15 0 0 18 11 8	3 8 9 7 0 4 1 1 3 3 11 3 4	0 4 4 0 0 0 1 1 8 12 3	0 5 16 0 3 4 1 3 27 1 15 4	1 7 7 7 7 5 10 10 10 10 13 10 10 20 5 12	0 3 0 0 0 1 1 1 2 0 0	92 19 9 55 17 24 114 77 50
Rutland County Council Ryedale District Council Safford City Council Sandwell Metropolitan Borough Council Scarborough Borough Council Sedgemoor District Council Setton Metropolitan Borough Council Setton Metropolitan Borough Council Setton Strict Council Sevencaks District Council Sherfield City Council Shropshire Council Shough Borough Council Soliuful Metropolitan Borough Council Soliuful Metropolitan Borough Council	1 0 7 14 0 0 0 13 0 0 20 14 4 7	0 0 15 16 1 1 0 0 3 1 1 3 3 15 6 9 9 3 0 0	1 3 2 2 6 6 4 4 1 1 3 3 3 0 0 3 3 10 2 2 3 3 2 2	0 15 17 0 0 0 18 11 18 11 8 17 37	3 8 9 7 0 4 1 1 3 11 3 4 4 2	0 4 4 0 0 0 3 0 1 1 8 12 3 2	0 5 16 0 3 4 1 3 27 1 15 4	1 7 7 7 7 5 10 10 10 10 10 10 20 5 12 2	0 3 0 0 1 1 2 0 1 0 0	92 19 9 55 17 24 114 77 50 52
Rutland County Council Ryedale District Council Salford City Council Sardord City Council Scarborough Borough Council Scarborough Borough Council Sedgemoor District Council Setton Metropolitan Borough Council Setton Metropolitan Borough Council Setton Solitatic Council Sevenoaks District Council Sherfield City Council Shough Borough Council Slough Borough Council Soliuli Metropolitan Borough Council Somerset County Council	1 0 7 14 0 0 0 13 0 0 20 14 4 7 17 0 0	0 0 15 16 1 0 3 1 1 3 15 6 9 3	1 3 2 2 6 6 4 1 1 3 3 3 0 0 3 3 100 2 2 2 2	0 15 17 0 0 0 18 18 11 18 17 37 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3 8 9 7 0 4 1 1 3 111 3 4 4 2 5 5	0 4 4 0 0 0 1 1 8 12 3 2 10	0 5 16 0 3 4 1 1 3 227 1 1 15 4 0 0 6	1 7 7 7 7 5 5 10 10 10 10 10 10 10 10 10 10 10 10 10	0 3 0 0 0 1 1 2 0 1 0 0	92 19 9 55 17 24 114 77 50 52 70
Rutland County Council Ryedale District Council Safford City Council Sandwell Metropolitan Borough Council Scarborough Borough Council Sedgemoor District Council Sefton Metropolitan Borough Council Sefton Metropolitan Borough Council Setty District Council Sevenoaks District Council Sevenoaks District Council Shreffield City Council Shropshire Council Shough Borough Council Soliull Metropolitan Borough Council Somerset County Council Somerset West and Taunton Council South Cambridgeshire District Council South Derbyshire District Council	1 0 7 14 0 0 0 13 0 0 20 14 4 7 17 0 0	0 0 15 16 1 1 0 0 3 1 1 5 6 9 3 3 0 0 2 2 1 1 0 0 0	1 3 2 2 6 6 4 1 1 3 3 3 0 0 3 3 10 2 2 2 1 1 1 0 0	0 15 17 0 0 0 18 11 8 11 8 17 37 0 0 0 0 0 0 0 0 0 0 0 0	3 8 9 7 0 4 1 3 3 11 3 4 2 5 5 3 4	0 4 4 0 0 0 1 1 8 12 3 2 10 0 0	0 5 16 0 3 4 4 1 1 2 7 1 1 5 4 0 6 6	1 7 7 7 7 5 10 10 10 10 10 10 10 10 10 10 10 10 10	0 3 0 0 0 1 1 2 0 0 1 1 0 0	92 19 9 55 177 24 114 77 50 52 70 266 14
Rutland County Council Ryedale District Council Salford City Council Sardord City Council Scarborough Borough Council Scarborough Borough Council Sedgemoor District Council Setton Metropolitan Borough Council Setton Metropolitan Borough Council Sevenoaks District Council Sevenoaks District Council Shropshire Council Shropshire Council Solough Borough Council Solihull Metropolitan Borough Council Somerset West and Taunton Council South Cambridgeshire District Council South Derbyshire District Council South Downs National Park Authority South Gloucestershire Council	1 0 7 14 0 0 0 13 0 0 20 14 4 4 7 17 0 0	0 0 15 16 1 0 3 1 1 3 15 6 9 3 0 2 1	1 3 2 2 6 6 4 1 1 3 3 3 3 10 2 2 3 3 2 2 1 1 0 0 2 2	0 15 17 0 0 0 15 0 0 18 11 8 11 37 0 0	3 8 9 7 0 4 1 3 3 11 3 3 4 4 2 5 5	0 4 4 0 0 0 1 1 8 12 3 2 10 0 0	0 5 16 0 0 3 3 4 4 1 1 1 5 5 1 5 1 6 6 6 1 1 0 0 3 3 3 3 1 1 1 1 5 1 5 1 1 1 1 1 1 1 1 1	1 7 7 7 7 5 10 10 10 10 10 10 10 10 10 10 10 10 10	0 3 0 0 0 1 1 2 0 1 0 1 0 0 1 1 0 0	92 19 9 55 17 24 114 77 50 52 70 26 14 7
Rutland County Council Ryedale District Council Safford City Council Sandwell Metropolitan Borough Council Sacaborough Borough Council Sedgemoor District Council Sefton Metropolitan Borough Council Selty District Council Sevenceks District Council Sevenceks District Council Sheffield City Council Shropshire Council Shough Borough Council Soliugh Borough Council Solihull Metropolitan Borough Council Somerset County Council Somerset West and Taunton Council South Cambridgeshire District Council South Derhyshire District Council	1 0 7 14 0 0 0 13 0 0 20 14 4 7 17 0 0	0 0 15 16 1 1 0 0 3 1 1 5 6 9 3 3 0 0 2 2 1 1 0 0 0	1 3 2 2 6 6 4 1 1 3 3 3 0 0 3 3 10 2 2 2 1 1 1 0 0	0 15 17 0 0 0 18 11 8 11 8 17 37 0 0 0 0 0 0 0 0 0 0 0 0	3 8 9 7 0 4 1 3 3 11 3 4 2 5 5 3 4	0 4 4 0 0 0 1 1 8 12 3 2 10 0 0	0 5 16 0 3 4 4 1 1 2 7 1 1 5 4 0 6 6	1 7 7 7 7 5 10 10 10 10 10 10 10 10 10 10 10 10 10	0 3 0 0 0 1 1 2 0 0 1 1 0 0	92 19 9 55 17 24 114 77 50 52 70 266 14

South Kesteven District Council	0	1	2	0	2	1	1	8	0	15
South Lakeland District Council	0	0	1	0	3	2	0	10	0	
South Norfolk District Council	0	1	0	1	3	0	4	5	0	14
South Northamptonshire District Council	0	0	0	0	0	0	0	0	0	C
South Oxfordshire District Council	0	5	3	0	1	0	1	5	0	15
South Ribble Borough Council	0	0	3	0	1	0	0	1	0	5
South Somerset District Council	0	6	4	0	6	0	0	9	0	25
South Staffordshire District Council	0	0	0	0	0	0	1	7	0	8
South Tyneside Metropolitan Borough Council	8	1	6	9	10	2	7	5	0	48
Southampton City Council	9	6	1	16	7					
Southend-on-Sea City Council	2	1	10		2					
Spelthorne Borough Council	0	0	3		1	1	5			
St Albans City Council	0	2	1	0	6					
St Helens Metropolitan Borough Council	11	2	5		2					
			2							
Stafford Borough Council	0	2	2		2					
Staffordshire County Council	35	0			3					
Staffordshire Moorlands District Council	0	2	3		0					
Stevenage Borough Council	0	0	0		2					
Stockport Metropolitan Borough Council	20	7	3	25	11	10	3			
Stockton-on-Tees Borough Council	11	4	0		2					
Stoke-on-Trent City Council	12	11	7		6					
Stratford-on-Avon District Council	0	1	2	0	2	2	1	8	0	16
Stroud District Council	0	1	3	0	1	0	1			14
Suffolk County Council	34	0	0		6					
Sunderland City Council	10	3	2		10	3	0			40
Surrey County Council	34	0	7	87	7	25	1			163
Surrey Heath Borough Council	1	1	1	0	2	0	2	7	1	15
Swale Borough Council	0	4	0	0	4	2	1	3	0	14
Swindon Borough Council	9	9	4	11	4	11	4	2	2	56
Tameside Metropolitan Borough Council	10	10	2	22	17		2			
Tamworth Borough Council	0	1	1	0	4	0	0	2	. 0	8
Tandridge District Council	0	3	0	0	0	1	2	6	0	12
Teignbridge District Council	0	2	1	0	1	0	1	8	0	13
Telford & Wrekin Council	8	3	2	7	2	6	2	3		
Tendring District Council	0	3	1	0	5		6			
Test Valley Borough Council	0	0	1	0	1		4			
Tewkesbury Borough Council	0	2	0		1	0				
Thanet District Council	0	2	1		17					
Three Rivers District Council	0	3	0		7					
Thurrock Council	10	9	3		21	5				
Tonbridge and Malling Borough Council	0	2	0		8					
Torbay Council	8	5	2		11	8				66
Torridge District Council	0	4	3		1		0			
Trafford Council	19	4	1	11	21	10	3			
Transport for London	0	0	4		36					
	0		2							
Tunbridge Wells Borough Council Uttlesford District Council	0	3	5		3					
	0		2							
Vale of White Horse District Council	9	8	6		5					
Wakefield City Council					15					
Walsall Metropolitan Borough Council	6	8	1	12	6					
Warrington Council	9	2	3							43
Warwick District Council	0	0	1 2		2					
Warwickshire County Council	16	0			1	3				
Watford Borough Council	0	1	2		5					
Waverley Borough Council	0	1	4	0	0		3			
Wealden District Council	0	1	0		2					
Wellingborough Borough Council	0	0	0		0					
Welwyn Hatfield Borough Council	0	2	2		8		7			
West Berkshire Council	7	2	1	4	2					
West Devon Borough Council	0	0	1	0	1					
West Lancashire Borough Council	1	0								
West Lindsey District Council	0	1	0		1		1			
West Northamptonshire Council	17	5	3		13					
West Oxfordshire District Council	0	3	1	0	0					
West Suffolk Council	0	2	1	0	2					
West Sussex County Council	49	0	3		2		0			
Westminster City Council	12	13	2		12					
Wigan Metropolitan Borough Council	7	5	4		11					
Wiltshire Council	13	5	5	24	8	3	4			
Winchester City Council	0	0	3		3					
Wirral Metropolitan Borough Council	24	7	3	32	8	3	0	4	1	82
Woking Borough Council	0	3	2	0	1	0	2	3	0	11
Wokingham Borough Council	5	4	2	14	6	7	3	10	1	52
Worcester City Council	0	1	2	0	0	1	0	2	1	7
Worcestershire County Council	18	0	3		4					61
Worthing Borough Council	0	7	7	0	5		0			
Wychavon District Council	0	0	0	0	1	0	3			
Wycombe District Council	0	0	0		0					C
Wyre Borough Council	0	2	1	0	4					
Wyre Forest District Council	0	0	0		1	0	1			
Yorkshire Dales National Park Authority	0	0	0		0					
Totals	2139	1309	892							
	2.55	.505	332	. 0.40	.011					

Notes

These statistics include all complaints and enquiries that were received from 01 April 2021 to 31 March 2022.

Some cases are received and decided in different business years. This means the number of complaints and enquiries received may not match the number of decisions made.

You can find comparisons with last year's data on the second tab of this workbook.

For more information on how to interpret our statistics, please visit high year's data on the second table to the preton of the

